

Government of India
Ministry of Communications
Department of Posts
Postal Accounts Wing

Dak Bhawan, Sansad Marg
New Delhi - 110001
Dated: 01.07.2026

To,

1. All Heads of Circles (Postal)
2. All Heads of Postal Accounts Offices

Subject: Rollout of Exit Management System (EMS) under APT (IT 2.0) with effect from 01.07.2026- reg.

I am directed to convey that the rollout of the Exit Management System (EMS) under APT (IT 2.0) has been approved by the Secretary (Posts) with effect from 01.07.2026, replacing the existing Pension Authorization Information System (PAIS) for processing of all new pension authorization cases.

2. During the initial phase, the following functionalities under the Exit Management System (EMS) shall be operational:
 - i. Superannuation cases
 - ii. Voluntary Retirement cases
 - iii. Compassionate Allowance cases
 - iv. Removal/Dismissal cases
 - v. Death while in Service cases
 - vi. Pension Calculation
 - vii. Pension Sanction Workflow


The remaining functionalities shall be released by CEPT in a phased manner after completion of development, testing and stabilization.

3. With effect from 01.07.2026, all new pension authorization cases shall be processed through the Exit Management System (EMS). Pension disbursement in respect of all such cases shall also be carried out by the Postal Accounts Offices through EMS with immediate effect. However, pension cases that have already been processed through PAIS (PPO generated) and are pending disbursement shall continue to be processed and disbursed in accordance with the existing procedure followed prior to the rollout of EMS until their final settlement.
4. Since migration of legacy data from NIC to CEPT is a critical activity for successful implementation of EMS, the following schedule shall be adhered to strictly:

Sl. No.	Activity	Responsibility	Timeline
1	Completion of validation and sanitization of PAIS data	All Postal Accounts Offices	03.07.2026

Sl. No.	Activity	Responsibility	Timeline
2	Provision of PAIS Backup Data and PAIS Exported to Excel Data	NIC (upon confirmation by PAF Wing)	As communicated
3	Preservation of PAIS Backup Data	CEPT	As communicated
4	Verification of PAIS Exported to Excel Data	Concerned Postal Accounts Offices	Immediately upon receipt of the Data
5	Rectification of discrepancies and certification of data	Concerned Postal Accounts Offices	31.07.2026
6	Upload of certified data into EMS through Maker-Checker workflow	Concerned Postal Accounts Offices	As per instructions issued by PAF Wing

5. The PAIS Backup Data shall be preserved by CEPT as the master archival copy for future reference, audit requirements, court cases and post-retirement services. The PAIS Exported to Excel Data shall be used exclusively for verification and migration into EMS through the prescribed Maker-Checker workflow.
6. Although PAIS shall stand discontinued for processing of new pension cases with effect from 30.06.2026, NIC shall continue to provide access to the existing PAIS database up to 31.07.2026 for retrieval of historical records and other operational requirements during the transition period.
7. Heads of Circles and Heads of Postal Accounts Offices shall ensure strict compliance with these instructions and issue suitable directions to all field units under their respective jurisdictions for smooth implementation of the Exit Management System (EMS).
8. This issues with the approval of the Competent Authority.


 01/07/26
 Director (Accounts)

Copy to:

1. PSO to Secretary (Posts)
2. PSO to DG (Posts)
3. PSO to All Members, DoP HQ
4. PSO to Sr. DDG (PAF)/ Sr. DDG (CVO)
5. All DDsG, DoP HQ
6. DDG (PMU) – For necessary action.
7. GM, CEPT, Mysuru – for information and necessary action. It is requested to ensure production support, timely resolution of issues reported by the field units and phased implementation of the remaining functionalities.
8. NIC, Department of Posts – for information and necessary action. It is requested to provide the PAIS Backup Data and PAIS Exported to Excel Data as per the migration strategy & schedule and continue support for PAIS up to 31.07.2026.

India Post
Dak Seva-Jan Seva

DR DO-DR DS
DR PAF